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UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
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CONFIRMATION NO. 4619

SERIAL NUMBER 09/997,834	FILING DATE 11/29/2001 RULE	CLASS 438	GROUP ART UNIT 2812	ATTORNEY DOCKET NO. 10011294-1
APPLICANTS Bruce A. Makinen, Fort Collins, CO;				
** CONTINUING DATA ***** NONE RB				
** FOREIGN APPLICATIONS ***** NONE RB				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/19/2002				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged Examiner's Signature: [Signature] Initials: RB		STATE OR COUNTRY CO	SHEETS DRAWING 6	TOTAL CLAIMS 17 INDEPENDENT CLAIMS 4
ADDRESS AGILENT TECHNOLOGIES, INC. Legal Department, DL429 Intellectual Property Administration P.O. Box 7599 Loveland, CO 80537-0599				
TITLE Systems and methods for providing dedicated help services in a graphical user interface-based computer application				
FILING FEE RECEIVED 954	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	